



DISCOVERY

A Quarterly Newsletter - October 2016

A New Branch Opens!

From the desk of Quest CEO - Matthew Jennings

Hello, my name is Matt Jennings and I am the CEO of Quest Federal Credit Union.

I wanted to take a moment and update our owners on the exciting news of the Grand Opening of our 5th full service branch location in Upper Sandusky, Wyandot County.

In the fall of 2013 we chartered the County of Wyandot and added them to the roster of communities that we serve along with Hardin and Logan Counties. Wyandot County is a great neighbor to Hardin County with solid infrastructure for building, strong employers and a long standing, very robust farm community, perfect for what we specialize in with our products and services. We welcomed the residents of Wyandot County in 2013 and now we have completed our much anticipated expansion to the area located at 1725 E. Wyandot Ave – Upper Sandusky. Our new branch features a full service ATM, Drive-Thru, member services and a loan officer. The staff is well trained and very friendly and ready to serve all of your banking needs

On behalf of the Board of Directors and Staff of Quest, I would like to wish the Upper Team all the best! Lisa Brice-ly will be serving as the VP of Branch Operations, Sarah Hammock is the Member Service Supervisor and she is assisted by Samuel Albert, Member Service Representative. Misty Hurley is a fully trained and NMLS registered lender and is on site daily to serve the loan needs of our new and existing Wyandot County member owners. Stop by and say hello and I believe you will find the staff to be everything you have come to expect in top tier service from Quest.

RATES

Money Markets

Basic	\$500 - \$10,000	0.45%
Bronze	\$10,001 - \$50,000	0.47%
Silver	\$50,001 - \$100,000	0.50%
Gold	\$100,001 - \$150,000	0.53%
Platinum	\$150,000+	0.55%
Regular Share		0.20%
Variable IRA		0.40%

* Rates subject to change without notice

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Call for Candidates!

The Quest Federal Credit Union will hold its Annual Meeting on March 18th, 2017 at the Plaza Inn of Mt. Victory, Ohio at 9:00 a.m. Any eligible voting member interested in petitioning for inclusion on the 2017 ballot for Board of Directors or Credit Committee may request a petition packet in writing by contacting the Nominating Committee Chair in writing no later than November 15, 2016. All petition packets must be returned in its entirety to the Nominating Committee chairs no later than December 16, 2016. Send packets to:

Quest Federal Credit Union
Attn: Nominating Committee Chair
12837 State Route 68 South
Kenton, Ohio 43326.

Addendum – Call for Candidates (Election by Acclamation)-Let this addendum serve as notice that per the bylaws of the Quest Federal Credit Union, if there is only one nomination for each board position opening and no candidate(s) by petition, it will be determined that there is no contest by the Nomination Committee and no ballot will be mailed.

Promotion Announcement

Quest Federal Credit Union is pleased to announce that Andrea L. Good has been promoted to the position of Chief Compliance Officer.

Andrea began her career with Quest in 2002 as a Member Service Representative and began her upward migration by becoming fully trained in collection management, bankruptcy proceedings and became a Certified Compliance Officer by the Credit Union National Association. "Compliance has become a piece of our business that of course is required from a regulatory standpoint but that we take very seriously to insure that our members and their assets are protected with fully legal and compliant documents and account procedures whether that be deposits or loans. Andrea has worked very hard to become certified and I am excited to watch her progression into an executive level position" stated Matt Jennings, CEO of Quest FCU. He continued "The Chief Compliance Officer will have supervision of all documentation, policy and procedure for the credit unions operations as well as oversight of the lending and collection staff". Andrea is a resident of Kenton, is married to Jeff and they have two children, Grant and Mya.

Holiday Loan Special*

Let Quest help with holiday shopping this year!

Receive 1% off our already low rates if you have Direct Deposit or AFT.

\$1000 for only \$100 a month

\$2000 for only \$150 a month

\$3000 for only \$200 a month

*to qualified borrowers



LOCATIONS:

Kenton:	12837 US 68 South	(419) 674-4998
	101 Jacob Parrot Blvd.	(419) 675-2322
Ada:	232 N. Main St.	(419) 634-0031
Bellefontaine:	900 East Sandusky St.	(937) 599-1321
Upper Sandusky:	1725 E. Wyandot Ave.	(419) 835-1101

www.questfcu.com